

## WELCOME TO THE AIR NIUGINI

# Executive Club

Enjoy our enhanced network of domestic Paradise Lounges and the comfort of our international Paradise Lounge in Port Moresby with Blue Card membership. Alternatively, choose to enjoy the comforts of our Paradise Lounges as well as similar facilities offered in associated international lounges with Green Card membership, when flying internationally with our Bird of Paradise.

Your membership card identifies you as a valued customer and is your passport to all the privileges available to Executive Club members travelling on Air Niugini domestic and international services.

Make the most of every journey by taking advantage of the exclusive privileges and services offered by Air Niugini Executive Club membership.



## BLUE CARD MEMBERSHIP

### Domestic Paradise Lounge Access

When travelling on Air Niugini services, Executive Club members may enjoy the convenience of our Paradise Lounges located in Port Moresby, Lae, Madang, and Goroka. Enjoy a selection of refreshments whilst you relax with a complimentary newspaper or magazine.

**Presentation of your Executive Club Membership Card and Air Niugini Boarding Pass is required for entry to all Paradise Lounges.**

### Additional Baggage Allowance

When flying on Air Niugini services, Executive Club members will be entitled to the following baggage allowances:

Domestic	25kg	(additional 9kg)
International Economy Class	25kg	(additional 5kg)
International Business Class	35kg	(additional 5kg)

### Advanced Seat Selection

Advanced seat selection is available on most flights within thirty (30) days prior to departure. When making your reservations on Air Niugini flights, please advise the travel consultant of your choice of seat. Pre-seating requests must be made at least 24 hours prior to scheduled flight departure and are subject to availability.

### Priority Baggage Handling

When you check in, please present your Executive Club membership card and have your check-in baggage labelled for priority handling. Your baggage will be given priority for unloading off all of our flights.

### Priority Waitlist

Preferential treatment will be given to Executive Club members waitlisted on Air Niugini flights. Your spouse and children will also be extended this privilege when travelling together with you.

### Special Meal and Seat Preferences

Once you've indicated your special meal requirements and seat preferences on your application form, these will be automatically requested for each Air Niugini flight.

### Priority Reservations Service

Your phone calls to our reservations or sales lines will receive the highest priority. Please phone 323 0825 or 323 2018 for your reservations requirements.

### Ticket Delivery Service

Please advise your travel consultant of your ticket delivery details and have your tickets conveniently delivered to your office. (In Port Moresby only)

### Dedicated Check-in Service

Exclusive Executive Club check-in counters are available at most Air Niugini terminals.

### Same Day Return Check-in Service

If your domestic reservations have you returning to your original point of departure in the same day, your boarding passes for all flights can be issued to you at your original point of departure, provided you have no check-in baggage. This will enable you to conduct your business leisurely and avoid having to check-in for each flight.

### Paradise Lounge Check-in

Executive Club members travelling domestically and carrying hand luggage only, are encouraged to use the check-in facility within the Paradise Lounges.

### Flight Check-In from Sales Offices

Executive Club members carrying hand luggage only, may now avoid the rush and check in for domestic flights at Air Niugini sales offices in Port Moresby, Lae, and Madang, prior to arriving at the airport. Collection of boarding passes will be from Paradise Lounges, except in Port Moresby. Collection of boarding passes in Port Moresby will be from the Executive Club counter at the domestic terminal. Latest arrival at airport is thirty (30) minutes prior to scheduled departure time. Arrivals after this time may result in denied boarding.

### Internet Access

Internet access is available in Air Niugini Paradise Lounges in Lae and Port Moresby.

### Telikad Phone Access

Telikad phone access is available in all domestic Paradise Lounges. (Telikad phone cards must be purchased separately).

### Guest Vouchers

Blue Card members will receive two (2) single entry complimentary guest vouchers per annum for access to Air Niugini Paradise Lounges. Access to Air Niugini Paradise Lounges is limited to Executive Club members and their guests travelling on Air Niugini services. Membership cards and guest vouchers are to be presented together with boarding passes for access to Paradise Lounges.

### Discounts on In-flight Duty Free

When purchasing in-flight duty free on your next Air Niugini flight, please present your Executive Club membership card and take advantage of our 10% discount.

### Discounts on Air Niugini Retail Merchandise

Executive Club members are entitled to a 15% discount on all Air Niugini retail merchandise not including in-flight duty free. (Items will be advertised in Executive Club newsletters).

### Special Hotel Rates

A range of special accommodation rates is available to Executive Club members from selected hotels within PNG and abroad. Frequent Flyer\* rewards are also available at some of these hotels. (Hotel information will be advertised in Executive Club newsletters and is subject to change).

\* Please contact hotels directly for details of these rewards.

### Dress Regulations

Men	Collared shirt or polo type shirt Long trousers, tailored shorts, dress jeans Footwear
Women	Smart attire Footwear

T-shirts, singlets, tank tops, cut or torn jeans, sporting attire and thongs are not acceptable. Members deemed to be in breach of the dress regulations may be denied access to lounges.

## GREEN CARD MEMBERSHIP

### Green Card Membership Benefits

Green Card members are entitled to all benefits enjoyed by Blue Card members.

### International Lounge Access

Green Card members travelling on Air Niugini services are invited to use the following international lounges:

Sydney Qantas Club International Lounge  
Brisbane Qantas Club International Lounge  
Cairns Qantas Club International Lounge  
Manila Sampaguitta Lounge  
Tokyo Yamato or Asuka Lounge  
Singapore SATS Lounge

**Presentation of your Executive Club Membership Card and Air Niugini Boarding Pass is required for entry to all international lounges.**

### Guest Vouchers

Green Card members will receive five (5) single entry complimentary guest vouchers per annum for access to Air Niugini Paradise Lounges within PNG. (No further guest vouchers will be issued under Blue Card membership benefits). Access to Air Niugini Paradise Lounges is limited to Executive Club members and their guests travelling on Air Niugini services. Membership cards and guest vouchers are to be presented together with boarding passes for access to Paradise Lounges. Executive Club members are not entitled to invite guests into associated international lounges.

### Priority Baggage Handling

Green Card members will receive two (2) personalised baggage tags for check-in luggage. These baggage tags will ensure that your checked-in baggage is given priority for unloading off all of our flights.

## MEMBERSHIP RATES

### Individual Membership

Blue Card Membership	K499.00 p.a.
Green Card Membership	K899.00 p.a.

Rates inclusive of 10% VAT.

### Corporate Membership

Corporate membership attracts a 10% discount for companies enrolling 15 or more members to the Executive Club.

Membership will be for a 12 month period.

Membership can be made up of Blue and/or Green Card membership.

Corporate Memberships will carry a common expiry date.

Membership may be transferred to another employee of the same company or corporation. Membership card must be returned to the Executive Club Administration Office. An administration fee of K50.00 is applicable to effect transfer on same terms and conditions which includes the same common expiry date.

## TERMS AND CONDITIONS

### 1. Introduction

- 1.1 These Terms and Conditions govern all aspects of the Executive Club and form the basis of the Executive Club and membership of the Executive Club.
- 1.2 It is the responsibility of each Member to read and understand them.
- 1.3 Every effort has been made to ensure the information provided in relation to the Executive Club is correct. Air Niugini accepts no responsibility for any inaccuracy or misdescription.

### 2. Types of Membership

- 2.1 Individual membership is:
  - open to individuals over 18 years of age;
  - valid for 12 months from date of joining;
  - not transferable.
- 2.2 Corporate membership:
  - is available to companies or corporations who enrol 15 or more individuals,
  - for corporate members will carry a common expiry date,
  - is transferable to another employee of same company or corporation. Membership card must be returned to the Executive Club Administration Office. An administration fee of K50.00 is applicable to effect transfer on same terms and conditions which includes the same common expiry date.

### 3. Changes to the Terms & Conditions or Club Rules

- 3.1 The Executive Club Membership Rules or Terms and Conditions may be varied from time to time without any notice. Air Niugini reserves its right to do so and will use all reasonable endeavours to advise members. Air Niugini will not be liable in any way for any failure to do so.

### 4. Membership

- 4.1 Membership is non-refundable and not transferable except in the case of corporate membership. However membership refund will be considered at Air Niugini's discretion if:
  - the Executive Club Office is notified within two weeks of receiving your membership card that you would like to withdraw, and
  - membership privileges have not been utilised in that period.
- 4.2 Members must advise the Air Niugini Executive Club of any change of name, address or other contact details.
- 4.3 Memberships not renewed within 30 days of expiry will incur a late penalty of K100.00 and will expire on the anniversary of the joining date.
- 4.4 Membership will terminate automatically on the death of a member.

### 5. Membership Card

- 5.1 The Member agrees to be bound by these Terms and Conditions by using the membership card.
- 5.2 The card remains the property of the Executive Club. It is not a credit card.
- 5.3 The card is to be used by the member whose name is printed on the card and for the period noted on the card.
- 5.4 Air Niugini reserves the right in its absolute discretion to withdraw, cancel, withhold, deny access to, or use of, or in any way change the membership fee or any of the benefits previously advertised or offered generally to any member at any time, and Air Niugini will not be liable for any loss or damage suffered by the member resulting from such withdrawal, cancellation, variation or change.
- 5.5 Loss or theft of the card should be reported to the Executive Club Administration Office immediately and a replacement card will be issued for a fee of K50.00.
- 5.6 Valid membership cards must be presented to enable discounts from retail outlets and hotels indicated in this brochure and from time to time in Executive Club newsletters.

### 6. Services of the Executive Club

- 6.1 Benefits provided by various suppliers to Members through the use of the membership card are supplied at the discretion of the suppliers and Air Niugini has no control over the arrangements for the availability and utilisation of those benefits. Air Niugini acts solely as an agent for the suppliers providing such benefits.
- 6.2 Any claims relating to the supply of those benefits must be made directly to the supplier. Air Niugini is not liable and will not accept any liability for claims in relation to the provision of the benefits, the refusal of the supplier to accept or honour the membership card nor any loss or damage whatsoever.
- 6.3 The Member will be liable for any and all costs, charges, taxes, claims and liabilities arising from the use of the benefits.
- 6.4 Air Niugini is not liable for any third party content on the Internet that the Member may find offensive, upsetting or defamatory. The Member is responsible for maintaining the security of all log-in identification information made available to them to access the Internet in the Air Niugini Paradise Lounges or associated lounges. Air Niugini is not liable for any personal security breaches suffered by the Member or their guests when using the Internet facility in the Air Niugini Paradise Lounges or associated lounges. Including interruptions during use. Air Niugini does not represent or warrant that the Internet access is free from computer viruses or other defects, and to the extent permitted by law.
- 6.5 The user assumes all responsibility for all loss, damage or consequences resulting directly or indirectly from use of the Internet. To the extent of the law, Air Niugini is not liable for any loss or damage suffered in respect of use of the Internet in the Air Niugini Paradise Lounges or associated lounges.

### 7. Access to Lounges

- 7.1 Access to Air Niugini's Paradise Lounges and associated lounges is restricted to Executive Club members and their bonafide guests travelling on Air Niugini services on that day.
- 7.2 Membership cards must be presented together with an Air Niugini boarding pass for access to all Air Niugini Paradise Lounges and overseas lounges.
- 7.3 Each Member is allowed one guest at any one time in Air Niugini's Paradise Lounges and must present a Guest Voucher for the accompanying guest, who must also be travelling on Air Niugini services on that day. Entry of Member's guest is subject to space availability.
- 7.4 A Guest Voucher is required for each Member's guest over the age of three (3) years.
- 7.5 Paradise Lounge staff and/or Executive Club staff have the discretion to refuse entry to any Member or guest at any time for any reason deemed appropriate by Air Niugini.
- 7.6 Each Member must observe other individual airline's entry conditions when entering associated lounges and access is subject to space availability. Members are not entitled to invite guests into associated lounges.
- 7.7 Access to Air Niugini Paradise Lounges and associated lounges may be restricted from time to time, for operational reasons.
- 7.8 Dress regulations apply at all times.

### 8. Termination

- 8.1 Air Niugini reserves the right to terminate or change any aspect of the Executive Club operation and/or any of the benefits and services provided, at any time, without notice.
- 8.2 The Executive Club reserves the right to revoke the membership of the Member and the use of his/her card. A proportionate refund of the membership fee will be paid to the Member at Air Niugini's discretion.
- 8.3 Air Niugini may terminate the membership of the Member and/or cancel the benefits if in the reasonable opinion of Air Niugini the Member has:
  - breached any of the Terms and Conditions
  - abused the use of benefits and services including facilities provided
  - acted in a manner detrimental to the interests of Air Niugini and the Executive Club,
  - misrepresented or supplied misleading information to the Executive Club.

### 9. Governing Laws

- 9.1 These Terms and Conditions shall be governed by and construed according to the laws of the Independent State of Papua New Guinea and the parties agree to submit to the jurisdiction of the National Court of Justice at Waigani, Port Moresby, Papua New Guinea.