

'FAIL TO BOARD' NOTICE

To Our Valued Customers,

We would like to remind travellers that we do have a fail to board policy which states that a ticket shall be forfeited in the event of a fail to board.

Fail to board is when a passenger already checks in online or at the check-in counter and has a boarding pass, but does not board the flight for some reason.

Effective from 29th of June 2020, any passenger that checks in online or at the check in counter and fails to board the flight shall have his/her ticket forfeited and that applies to all passengers with Economy or Business class tickets.

We therefore encourage travellers to proceed to the Departure Lounge once check in formalities is completed to be aware of flight boarding announcements.

Be a Wise traveller!

'FAIL TO BOARD' TOKSAVE

Toksave igo long ol Kastoma,

Mipela ilaik toksave olsem Air Niugini igat 'Fail to Board' policy we itok olsem bai yu inonap usim ken tiket bilong yu sapos yu no kalap long balus. Dispela lo bai stat long 29 Jun 2020.

Fail to board em olsem, taim yu sekin online or long airport na kisim pinis sia namba, tasol long sampela as tingting na yu no kalap long balus na balus igo pinis.

Ol lain husait i kisim sia namba pinis imas go insait long ples bilong weitim singaut bilong kalap long balus na bai yu iken harim gut toksave bilong kalap long balus.

Sapos yu no kalap long balus, bai yu inonap usim ken dispela tiket.

Plis ridim gut toksave long abrusim kain hevi olsem.

Air Niugini

29th June, 2020